

## Harmonizing Business-based Surveys based on Statistics Indonesia's Business-based Survey BPR (Business Process Reengineering)

Action Area D. Modernizing statistical business process Changing what we do: how national statistical systems are transforming statistical business for the better

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### **ISSUES**

Silo statistical business process

Subject Matter 1	Planning	Design	Collect	Process	Publish
Subject Matter 2	Planning	Design	Collect	Process	Publish
Subject Matter 3	Planning	Design	Collect	Process	Publish

- High respondent burden caused by overlapping surveys that are targeted to the same respondents
- Low response rate especially on business-based surveys







A GLIMPSE OF BPS MODERNIZATION

Leaving no one and nowhere behind

**GSBPM** 

**GSIM** 

**GAMSO** 

#### SBFA (Statistical Business Framework Architecture)

underlying structure for BPS modernization programme with the overall aim for improving quality of BPS statistical products

## STATISTICAL TRANSFORMATION

Conduct business process reengineering to improve efficiency of current statistical business processes (from silo to more integrated)

### TRANSFORMATION

Develop corporate statistical infrastructure to support the new, more integrated approach of business processes

## **HUMAN RESOURCE TRANSFORMATION**

Including organizational alignment to ensure BPS human resources are in accordance with the new business process and IT







### WHAT WE DO

Integrating 2 businessbased surveys Utilizing Statistical
Business Register (SBR)
as sampling frame

Pilot Study

Standardizing classification code

Constructing new business process for the survey integration







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### THE PILOT STUDY

Large-Medium Industry Survey (IBS) Producer Price Survey (SHP)

Both surveys have the most similarities in terms of:

- Questions
- Sampling unit

Classification of commodities was standardized based on Indonesia Commodity Classification (KBKI)—derived from Central Product Classification (CPC)

- Update the SBR database from various sources
- Sample size: 300 samples of large-medium business in Banten Province
- Period: Sep Nov 2019

#### Multimode data collection:

- Paper-based (PAPI)
- Web-based (CAWI)







### **CHALLENGES**

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#### Despite the similarities, the two surveys also posses differences as follows:

Difference	IBS	SHP	Integrated Survey
Sampling Methodology	Probability sampling with a cut-off point to ensure representativeness of the samples in each province	Purposive sampling to ensure prices of the basket commodity (145 commodities) are obtained	Probability sampling by taking into account both representativeness issue and the basket commodity
Time reference	Collect data of commodities produced in the previous month	Collect prices of commodities produced in the current month	Collect <u>previous month</u> production and prices data
Classification code of commodities	Indonesia Industrial Classification (KBLI— which is a classification for industries, not for commodities)	Has <u>its own classification</u> <u>code</u> derived from KBLI	Commodity code were standardized using Indonesia Commodity Classification (KBKI)









## **RESULTS** OF THE STUDY

#### Response rate and basket commodity





Oct '19

Nov '19





Oct '19

20%

Nov '19



Only 43 commodities (out of 145 in the basket) were fulfilled

#### RESPONDENTS FEEDBACK









#### Question clarity

97% respondents

considered the questions CLEAR



requires more information for questions about prices









### **LESSONS LEARNT**

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- The number of establishments participating in the survey was very low. Several reasons causing this problem could be:
  - ✓ the lack of socialization about the survey
  - ✓ establishments might think that participating in BPS surveys was not beneficial
  - ✓ According to several respondents, it is important for BPS enumerators to have good appearance and communication skill
- According to the SMAs, the main reason for the decreasing response rate in October and November was because establishments prefer to provide the data quarterly as they usually do in IBS and SHP.
- Despite the differences between the two surveys, integration of the IBS and SHP is very possible to do by enforcing the sampling methodology to ensure the objectives of the surveys are met. This also applies for conducting integration of other surveys in the future.
- To reduce respondent burden in business-based surveys, Statistical Business Register is one of the most effective modernization tools for BPS. Therefore, its development and regular update is substantial to undertake.



# **THANK YOU**

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