







# REGIONAL WORKSHOP ON COMPILING TOURISM STATISTICS

6-10 May, 2024 Sungkai, Perak, Malaysia



#### **Presentation Outline**



- Session 2 Governance
- Session 4 Inbound Tourism
- Session 6 Domestic & Outbound Tourism
- Session 8 Tourism Industries
- Session 9 Employment
- Session 13 MST



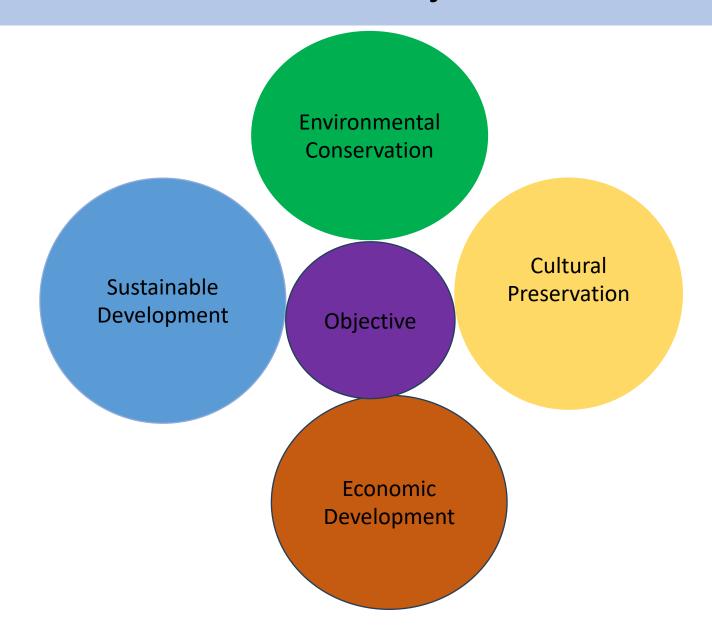


## Session 2 Governance



## Governance: Objective

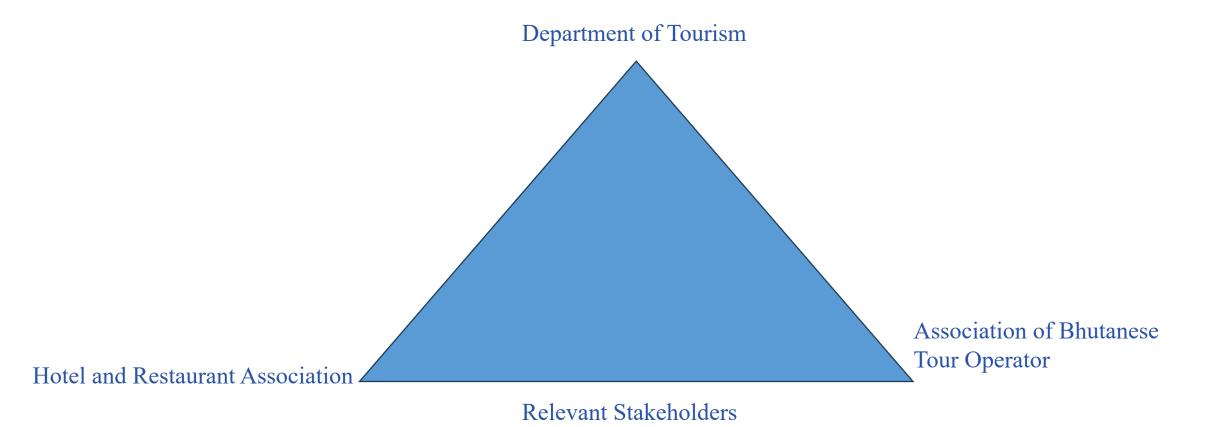






## **Governance: Entities Involved**







### **Session-2 Governance**



- 1. Within the Department of Tourism (DOT), the Innovation and Strategy Division has the mandate to strengthen research and statistics development including economic analysis & information management among other mandates.
- 2. Further, the Insight and Strategy Section (erstwhile Planning and Research Section) has the mandate to undertake statistics development and develop research and statistical publications relevant to the tourism sector.
- 3. DOT also collaborate with NSB being the national lead in statistics and other data agencies such as DOI, although there is no formal MoU.
- 4. NSB has been providing technical support for the development of tourism statistics.



#### Governance



#### **Issues and Challenges**

- Coordination with stakeholder agencies
- Absence of Research Officer and Statistics Officer in the Division to administer data collection.
- Lack of financial resources for undertaking statistical activities.
- Administration of survey
   (Willingness of respondents to complete the survey)

#### Lessons learnt

- Need to ensure regular and consistent data collection to ensure continuity and usability of data.
- Important to translate/interpret data/statistics and analysis into policy briefs for the understanding of the policymakers and stakeholders.
- Souvenirs for respondents completing surveys.

#### **Support Required**

- Training and capacity building in tourism statistics development
- Technical assistance in strengthening the existing BSTS framework on Inbound tourism.
- Support / assistance in how to develop / leverage on Big data in tourism







