



Digitalisation of Tax Administrations in Asia and the Pacific



Understanding the objective - What



- Efficiency – internal or external
- Greater compliance = Greater revenue
- International obligations – cross border reporting
- Investigations and audits – data collection and tracking
- One-stop centre (Direct and Indirect taxes)
- Partner in growth and compliance

Understanding the objective

Who

- Internal and external users
- Age, gender, social class, education, literacy (basic and computer), geographical considerations
- Mono or multilingual
- Guidance and education required

When and How

- Phased rollout? Which ones? Internal first?
- Planning for maintenance and growth
- Data security and taxpayer confidentiality
- Legislative amendments





THANK YOU



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