



# Our response to C-19 Health Crisis -2021

---

FOUNDATION FOR RURAL INTEGRATED  
ENTERPRISES & DEVELOPMENT [FRIEND]

# COVID-19 Response

---

- During lockdown families in isolation were provided with Food relief at the request of Ministry of Health through the Commissioners Office
- When Lautoka hospital went into lockdown. FRIEND with FWCC provided beddings and personal items to staff of the hospital.
- In consultation with MHMS and WHO set up Telehealth services on toll free line 165, hired private GPs to attend to NCD patients and provided NCD medication to Lautoka and Nadi hospital pharmacies connected to 165 line. FRIEND provided all laptops, internet connections.
- When Suva went in crisis the line 165 was extended to central division. Service available in 3 languages through the toll free line served NCD patients, RHD, St Giles, Medical, Surgical, Ob Gyn and Opthomology
- Medication and equipment supplied to outreach teams
- COVID line and ambulance lines were added for Central and later Western division
- Emergency support is still continuing for families in quarantine and families impacted economically through the pandemic.
- Families in Suva, Nadi and Lautoka are being supported with fresh produce through UN Markets for Change.
- Requests received through the 165 COVID from families in quarantine are being supported through partners.



# 165 Helpline



- The operation of the 165 helpline will continue as per conversation of MoH
- The 4 ambulance lines for the Western Division are no longer in operation as the service is now once again being managed by MoH with the reduction in cases.
- Requests for food support from families in isolation received via line 2 are being assessed and assisted.
- FRIEND supported 15k families with food during the pandemic. Also supported children's and senior citizen homes in central and western division. Service now also focusses on livelihoods.





Thank you

---